

Corporate Company Policy

Gualadisensing and Bisio Progetti aim to provide a level of service that constantly meets or exceeds the expectations of all their interlocutors, both internal and external, always renewing their commitment to **quality, the environment, health and safety of workers, as well as the safety of the product** placed on the market.

We know that this goal can only be achieved with a customer-oriented service, not with a mere supply approach but with a partnership attitude. But we are also **aware** that each of us plays an indispensable role in **improving performances**.

With these premises and inspired by a series of clear principles the Group Management has defined a policy that allows not only to meet the **applicable legal requirements**, but to commit ourselves to the continuous improvement.

Customer satisfaction and continuous improvement

We put customer satisfaction and needs at the centre of our work, maintaining a high quality level of the products and offering an assistance service also in the development of the product and process.

Our integrated management system is aimed at continuous improvement

Environmental sustainability and circular economy

Climate change makes it necessary to take concrete action to ensure the continuity of the organization over time.

We therefore adopt the principles of the circular economy at all levels, and implement them with the best technologies available. We prevent and / or reduce the environmental impacts of our business, also paying attention to the eco-compatible behaviour of the end user.

Responsible use of natural resources

The natural raw materials we use are always produced and used in compliance with the applicable standards for the protection of human rights, the health and safety of workers, and the protection of the environment. We support sustainable development along the entire supply chain.

For instance we use natural raw materials (and their derivatives) that come exclusively from sources that do not contribute to the deforestation or degradation of primary or high conservation value forests.

Safety of the product placed on the market

Our products are safe and compliant with all mandatory regulations and meet the specified quality requirements, confirming the responsibility we feel towards the customer.

We guarantee an ever greater safety of the product placed on the market by monitoring the supply chain.

The Gualadisensing and Bisio Progetti plants apply the ISO 9001 standard from a Corporate perspective and are aligned with the principles of the ISO 14001, ISO 45001, the BRCGS Packaging global standard and, where applicable, the ISO 13485.

Spinetta Marengo, 10/01/2022

Risk assessment

Starting from our context - with its risks and opportunities - we constantly monitor the expectations of stakeholders and technical and technological evolution. With a view to prevention and functionality of the systems we apply the principle of risk assessment to respond adequately to all emergency situations.

Technical and scientific progress

We actively support the research and development of materials and technologies with the aim of improving the product's environmental performances. Our goal is to understand and anticipate the needs of customers and end consumers, adopting the latest technologies for process automation and innovative artificial intelligence systems.

Ethical sustainability, health and safety of workers

We are aligned with the ethical principles of the Universal Declaration of Human Rights of the United Nations and with the Conventions adopted by the ILO (International Labour Organization) on the protection of working mothers, on the prohibition of child labour and on the protection from discrimination arising from differences of gender, age and origins.

We operate in order to reduce all risks to the health and safety of workers, accidents at work and occupational diseases, also through the involvement, consultation and continuous training of all personnel.

Involvement

The application of the principles herewith expressed is also guaranteed in relations with suppliers, organizations, institutions and communities. We value individual skills and professionalism and support internal efficiency through a system of interpersonal relationships based on mutual and professional respect.

Il Direttore Generale
Roberto Mazzucato

